

TIMPANOGOS GOLF CLUB

Code of Conduct and Facility Rules

The Golf Professional, Course Superintendent and their staff, as well as Golf Course Marshals and the Parks and Recreation Administration shall serve as course officials. These officials shall enforce and have the ability to interpret all course rules and regulations and the Code of Conduct pertaining to the Timpanogos Golf Club.

The following "Code of Conduct" has been adopted by the Provo Parks & Recreation Department and the Timpanogos Golf Club. These rules of conduct will be strictly enforced before, during and after any round of golf is played and or while on the golf course premises. It is the player's and any patron's responsibility to know and adhere to these rules. If a player violates any of the following rules and is removed from the facility, No refunds will be issued (including green fees, carts, rental equipment season passes, punch cards and possibly Recreation Center Memberships) to suspended player and if appropriate, the group.

Golf Play

1. All players must be registered at the front desk of the Golf Shop before playing or accessing any part of the golf course other than the practice areas and driving range. Spectators may be allowed at the discretion of a golf course official. If an extra cart is required for a group, the player will be charged for an extra rider.
2. **Age Restrictions.** The following age restrictions are not changeable unless done so by the Golf Management Committee. Exceptions are made for special non golf events.
 - a. Championship Course: Must be 7 years of age to be on the course playing or riding at any time.
 - b. Par 3 Course: Must be 7 years of age to be on the course playing or riding at any time.
 - c. Short Golf Course: Must be 3 years of age
 - d. Practice Areas: No Restrictions

Strollers, baby carriers etc. are not allowed.

3. **Maximum Number of Players per Group:**

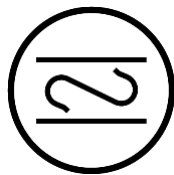
Championship Course: (4) unless permission is given from a golf course official. In the event of five players, it is their responsibility to keep place of play.

Par 3 Course: (8) So long as all players have golf clubs and their pace of play is kept in accordance with all groups on the course.

Short Golf Course: (6)

4. Singles and/or twosomes do not have the right-of-way on the golf course. Skipping holes and jumping to other holes is forbidden and may result in suspension from the facility.
5. All Players must have their own set of golf clubs on the Championship and Short Golf Courses. No exceptions will be made.

*Sharing of clubs is permitted on the par 3 course only



6. Championship Course golfers should tee off from an appropriate tee marker for their skill level. Players may be asked to move to different tees based on pace of play and skill set.

Gold Tees: One of the most challenging golf courses in Utah.

Silver Tees: A test of your golf skill. The TGC Men's Association play from this tee.

Green Tees: The best tee to experience TGC for most golfers.

Blue Tees: Great for seniors, longer hitting women and those looking for shorter irons into holes.

White Tees: Most forward tee. Perfect for beginners, youth and ladies.

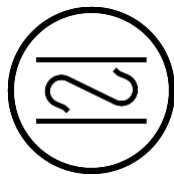
7. It is the responsibility of each player to replace divots, rake and smooth sand bunkers and repair their ball marks on the greens.
8. All lost and found items will be stored for one month upon which all 1) Clothing/Personal items will be donated to charity and 2) Golf clubs will be reused on the driving range.
9. Provo City, Timpanogos Golf Club, Snow Meadow Golf Inc. and all their employees assume no responsibility or liability for any personal injury or theft or damage to personal property on the golf course or surrounding Provo City property. Individuals will be held responsible for any and all damages they cause to the golf course, equipment and adjacent properties bordering the golf course including any damage caused on Interstate 15 or surrounding roadways.

Motorized Carts

All drivers must be 18 years of age and have a valid driver's license to rent and drive a golf cart. Drivers are required to follow all directional signs and GPS directions when operating golf carts and use cart paths whenever possible. Golf carts are to stay out of roped-off areas, GPS closed areas and other off limit areas at all times no matter the circumstances. Carts are not to be driven on or near teeing areas. Carts must stay at least 30 feet from the edge of all greens and should never have more than 2 riders at a time. Failure to abide by any of these rules will result in either the loss of cart, removal from the property or permanent suspension.

Guest Behavior

1. No individual shall: At any time lay a hand upon, shove, strike, threaten or attack any player, spectator or golf course official.
2. No individual shall: Use abusive or profane language towards other players, spectators, or officials of the golf course, nor engage in any other behavior or acts that are unsportsmanlike or detrimental to the normal and orderly operation of the golf course.
3. No individual shall: Cause any physical damage to the golf course, course equipment, clubhouse, practice facilities or any other amenity of the Timpanogos Golf Club.
4. No individual shall: Use illegal drugs or alcohol at Timpanogos Golf Club, including the clubhouse and parking areas. Any individual who in the opinion of an official of the golf course appears to have been drinking or taking illegal drugs, may be ejected from the premises.



Frost Delays

Turf grass plants are damaged by frost when the pressure of foot and equipment traffic is permitted during times when air and soil temperatures are below freezing. Turf grass plant cells are ruptured when pressure is applied to frozen leaves and stems. Damage appears as dead grass in the shape of footprints or wheel tracks where they were impressed onto the turf. By withholding traffic from turf grass areas during time periods when leaf and stem tissue are frozen, frost damage can be minimized.

During frost delays, ALL golfers must stay off ALL grass areas including the putting greens and driving range with the exception of the artificial turf. The Golf Course Superintendent or Golf Professional will make the final decision as to when the golf course will open for play.

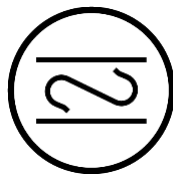
Severe Weather

In the event of lightening within the immediate area of the golf course, golfers are advised to cease play and will be warned via two blast of an air horn. They should go to the nearest lightning-protected shelter or building until the lightening has moved away. They may then return to their place on the golf course to complete their round. If a green fee paying golfers decide to abandon their round, rather than wait for the lightning to cease, rainchecks may be applied in accordance with our rain check policy. Golfers will be advised of any lightning that is evident or imminent which would result in course closure, it is their decision whether or not to play and the City of Provo, Timpanogos Golf Club, Snow Meadow Golf Inc. and their employees are not liable for any and all damages that associated with severe weather.

Rain Checks

When a round of golf is interrupted due to weather conditions, guests may receive a rain check. Rain checks will be issued on a prorated basis according to the number of completed holes. Guests may not receive any sort of cash or credit card refund for the round of golf.

Rain checks are issued based on a group's position of play at the point of interruption and are equal to a pro-rated portion of the fees paid. Rain checks expire at the end of the current golf season.



Suspensions and or Loss of Playing Privileges

1. First warning or violation: The player may be placed on notice immediately and/or possibly removed from the golf course. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Green fees, carts, rental equipment season passes, punch cards and possibly Recreation Center Memberships) to suspended player.

2. Second warning or violation: The player will be placed on notice and/or possibly removed from the golf course for a minimum of one (1) week. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Cards, Punch Cards and possibly Recreation Center Memberships) to suspended player.

3. Third warning or violation: The player will be placed on notice and/or possibly removed from the golf course for a minimum of one (1) month. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Tickets or Punch Tickets) to suspended player.

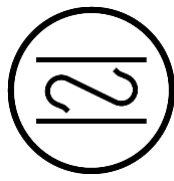
4. Any subsequent violation: the player will be suspended from the golf course for one year from the date of the notice. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Tickets or Punch Tickets) to suspended player.

Any player that has been found to be involved in especially egregious acts including physical assaults on others or damage to course facilities may be trespassed from the golf course for several years or permanently, depending on the severity of the case. Anyone who has been previously charged with criminal activity on the course may be refused future service if golf course officials reasonably believe them to be a threat to good order and discipline on the course or a danger to the safety of other golfers.

Review Board, Final Decision and Authority

1. Conduct Review Board: A review board consisting of the Director of Parks and Recreation, Assistant Director of Parks and Recreation, Golf Professional, Course Superintendent and a representative from Provo City shall review all suspensions or golf course removals.

2. Any appeals, following the Conduct Review Boards' recommendation, must be submitted within 14 days to the Provo City Chief Administrative Officer (CAO) or Mayor's Office. The CAO or Mayor will review the case and the decision of the Conduct Review Board. The CAO or Mayor's decision shall be final.



General Facility Policies

The following activities are prohibited on all golf course grounds or facilities except as permitted by Provo City through an authorized course official:

1. Storage of private or personal property.
2. Solicitation of any kind.
3. Theft of public or personal property.
4. Circulation or posting of handbills, petitions, advertising matter, promotional material and literature.
5. Selling of goods, wares or merchandise except by licensed concessionaire approved by the Head Golf Professional.
6. Illegal or unlicensed possession or discharge of any firearms, air gun, slingshot or fireworks of any kind.
7. Cross country skiing or snow shoeing.
8. Littering.
9. Walking, jogging, running, riding a bicycle, operating an automobile or otherwise entering onto or remaining on the property of the golf course, except during golf play or maintenance as authorized by Provo City, the Golf Professional or Golf Course Superintendent.
10. Bringing dogs, cats or any other animals onto the golf course unless the Golf Professional or Golf Course Superintendent have given prior authorization. Exceptions will be made for authorized service animals.
11. Overnight parking in the parking lot is not allowed unless authorized by Provo City, the Golf Professional or Golf Course Superintendent.
12. Drones are prohibited on the golf course premise unless authorized by a Provo City representative, the Golf Professional or Golf Course Superintendent.

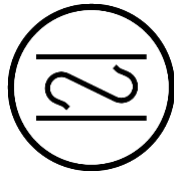
Fishing

Fishing is prohibited on any part of the Golf Club property or its waterways.

Bird Watching

Bird watching is welcomed in designated areas off of the golf course playing area. For the safety of golfers and watchers, bird watching is prohibited on the golf course when the golf course is open for play. Permission may be granted by a golf course official during the "winter/off season" when the golf course is deemed closed to golf play.

Hunting



Hunting or the discharge of any weapon is prohibited at Timpanogos Golf Club and in it's waterways. This includes bows, crossbows and fishing bows.